

Star Truck & Construction, Inc

When our company was looking to purchase a roll off truck, we came across a lot of options, but ultimately settled on Apex Equipment for several reasons.

When I visited the facility, I was given a tour of the shop. I saw many trucks in various stages of being taken apart and gone through very thoroughly. I could tell that they make a concerted effort to find whatever they can that is wrong with the truck before it leaves, so that I wouldn't have to deal with any issues once I took delivery of it.

The fact that Apex is the only dealer in the country that could put a warranty on the truck that we selected was also a large factor in our decision.

Our salesman Brendan was always friendly, and responsive to my questions, both via email and phone. If he did not have the answer to my question, he found it and got back to me quickly.

After the sale, Apex and Brendan were also there for us. We discovered that one of the heated mirrors was not working upon our final inspection of the truck, when we came to pick it up. They tried to fix it right there, but could not, so they ordered a brand new one and had it sent to us.

Fast forward to a few months after we picked up the truck, and a light came on the dashboard. We called Brendan to find out what dealer we should take it to for it to get looked at. He told us not to take it anywhere before we spoke to their lead tech in the shop. The technician called our driver, and sorted out the problem over the phone, quickly. Thankfully, it turned out to just be a sensor that went bad, instead of a major issue. If we had taken it to the dealer right away, I can only imagine what the bill would have been.

I would recommend Apex to anyone who is looking to buy a truck, and will definitely be coming back, when we are in the market for another one.

Respectfully,
Kenny Mahase,
Star Trucking & Construction Services, Inc